

Power of Attorney date: 16/04/2026

Reference number: ACRC118

Power of Attorney

Booking Number: ABC123

Full Name (Client): Name

Flight Number(s), hereinafter referred to as "the Flight": Flight Number

Flight date: 16/04/2026

Parties

1. **AIR CLAIM SA**, a Romanian company established and operating in accordance with Romanian law, registered with the Trade Registry under no. J2023016631402, having tax identification number 39395976 and headquartered in Bulevardul Pipera, nr. 1/VI, HYPERION TOWERS, TOWER 1, Spatiul de birouri nr. 3, oficiul nr. 1, etaj 3, Voluntari, Ilfov, Romania, acting as Principal Representative – hereinafter referred to as "AIR CLAIM Romania."
2. **AIR CLAIM GmbH**, a German company established and operating under German law, with HRB 289163, tax identification number DE320095320, and having its headquarters at Landsberger Str. 155 (Haus 1), 80687 Munich, Germany, acting as the Alternative Representative – hereinafter referred to as "AIR CLAIM Germany." AIR CLAIM Romania and AIR CLAIM Germany are collectively called "AIR CLAIM."
3. **Name**, an individual residing in {buletin_address}, Romania, acting as the Represented Client – hereinafter referred to as "the Represented Client."

I, the undersigned, Represented Client, declare that I hold a claim against the airline operator due to the delay/cancellation of the Flight. Therefore, I hereby submit this request (hereinafter referred to as "the Request") as well as this mandate/representation contract ("the Contract") in favor of AIR CLAIM. By this Contract, I, the undersigned, Represented Client, the holder of a claim acquired by law as a result of the delay/cancellation of the Flight:

- **authorize AIR CLAIM to represent me before any authority, court of law, and/or legal entity (e.g., but not limited to, airline operators and transport operators) to obtain the claim;**
and
- **mandate AIR CLAIM to carry out any necessary and useful procedures in my name and/or on my behalf to obtain (claim) my right to compensation related to the Flight, including but not limited to entering into Power of Attorney contracts, undertaking judicial and/or extrajudicial procedures, and collecting compensation. Compensation is due under applicable legislation (e.g., but not limited to: EU Regulation 261/2004, SHY Regulation, Air Passenger Protection Regulations (APPR) U.S. DOT Aviation Consumer Protection Rules, Montreal Convention of 1999).**

Article 1: Clarifications Regarding the Parties to the Contract

Both AIR CLAIM Romania and AIR CLAIM Germany shall have all rights to represent the Represented Client under this representation contract. Depending on the particularities of the mandate (e.g., nationality of the airline operator, necessary licenses for the representative in certain countries, etc.), either of the two representatives may represent the Represented Client individually.

Article 2: Refusal of Contact with the Airline Operator

I, the undersigned, Represented Client, declare that from the Signing Date of this Contract and until its termination, I will not initiate and/or accept any direct/indirect contact with the airline operator concerning the Flight, notifying AIR CLAIM within 48 hours of any attempt by the airline operator to make contact.

Article 3: Exclusive Representation

I, the undersigned, Represented Client, declare that I will not mandate any other person to obtain the compensation due under the law for the Flight without notifying AIR CLAIM of this at the email address contact@airclaim.com.

Article 4: Representation Mechanism

A. Amicable Representation

As the representative, AIR CLAIM will contact the airline operator to recover the claim due to the Represented Client and will submit all evidence available, both directly and indirectly (e.g., METAR reports, NOTAMs, and/or airport-issued reports).

If the airline operator has not provided a favorable response within 60 days of initiating communication or, in the case of a favorable response within the term, has not paid the claim within 60 days of communicating the favorable response, AIR CLAIM may choose to extend the terms or notify the client of the airline's refusal.